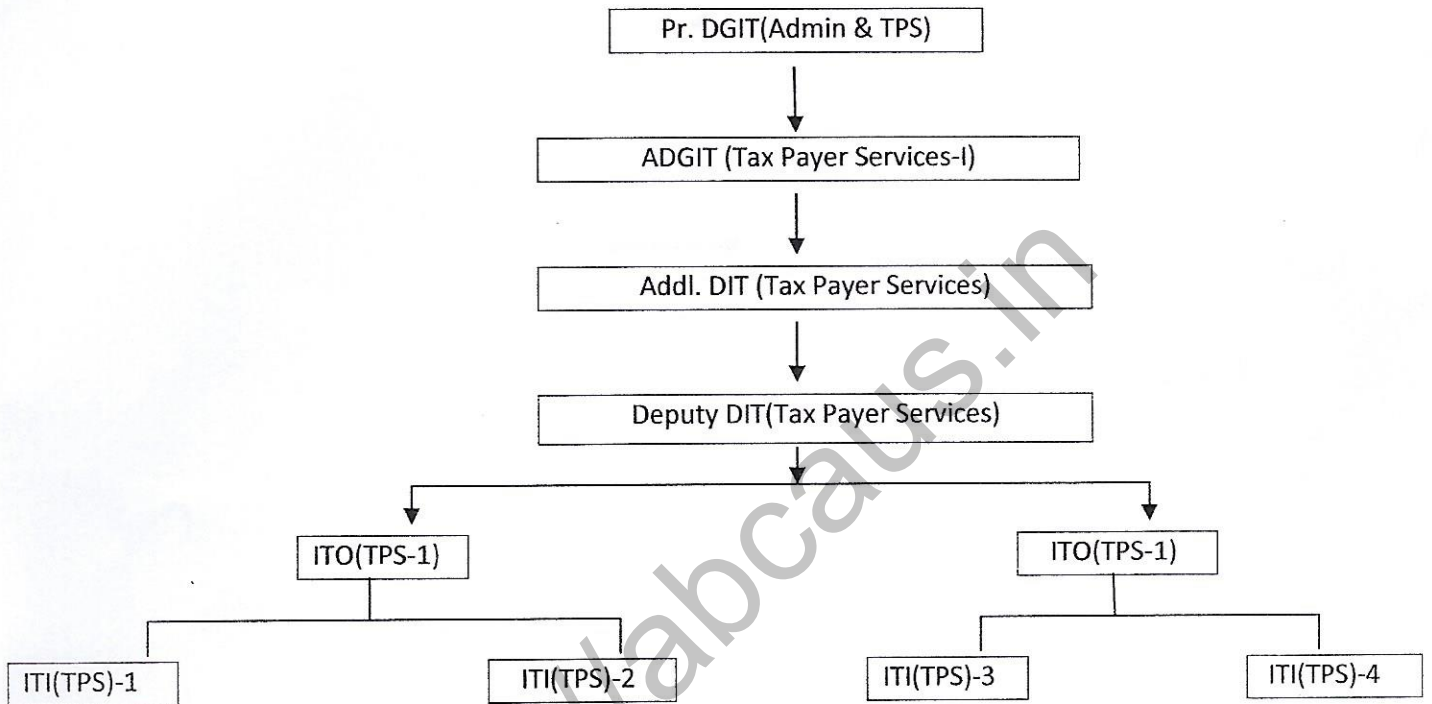


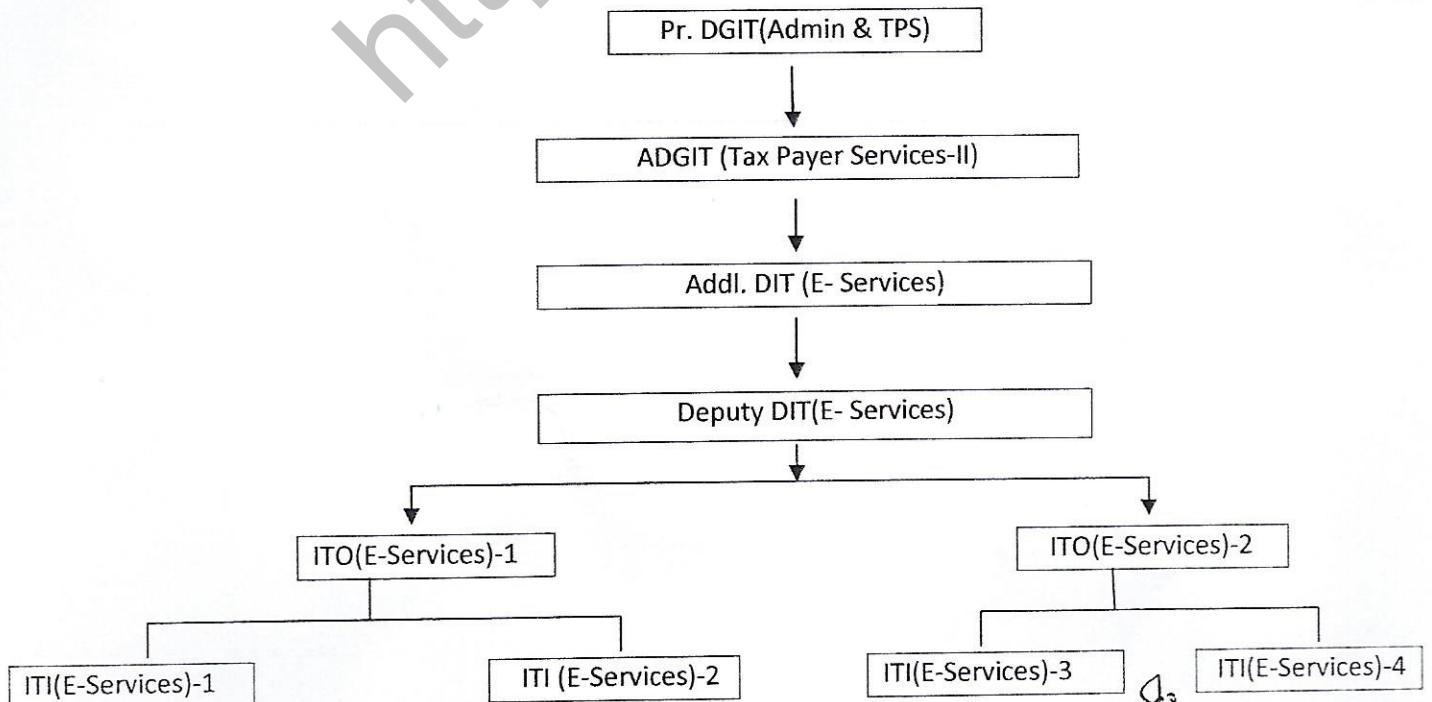
Annexure-I to Order No. 01/Ad.VII/2017 dated 24th January, 2017 issued vide F.No. A-11011/02/2015-Ad.VII

For operationalizing Order No. 01/Ad.VII/2017 dated 24th January, 2017 the vertical for Tax Payer Services in CBDT and its attached and subordinate offices will have the structure as given below:

I. Structure of Directorate of Income Tax (Tax Payer Services-I):



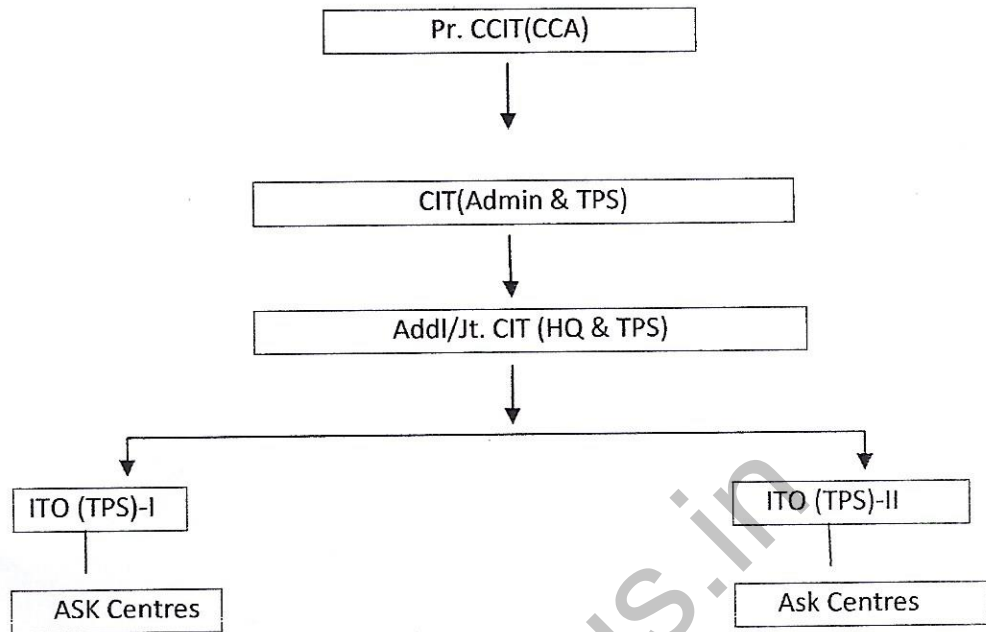
II. Structure of Directorate of Income Tax (Tax Payer Services - II):



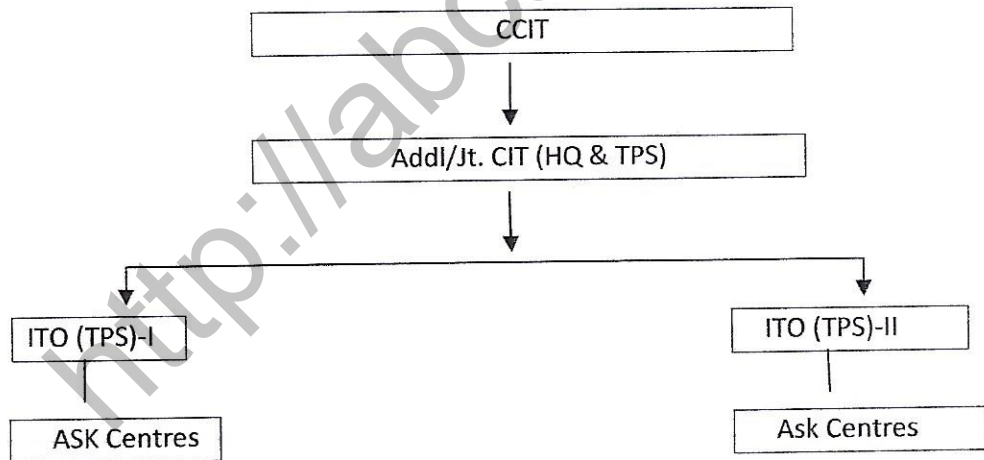
meena

III. Structure for Delivery of tax payer services in the field formation will be as below:

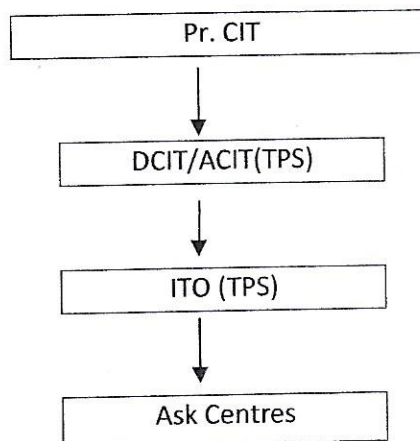
A. For Regions under Pr. CCIT(CCA) with multiple CCsIT Charges:



B. For Charges with single CCIT & having multiple Pr. CsIT:

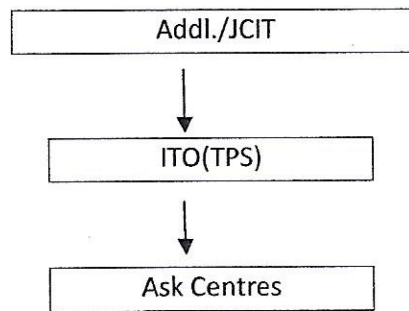


C. For Charges with single Pr. CIT



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D. For other smaller stations with single Addl./Jt. CIT:

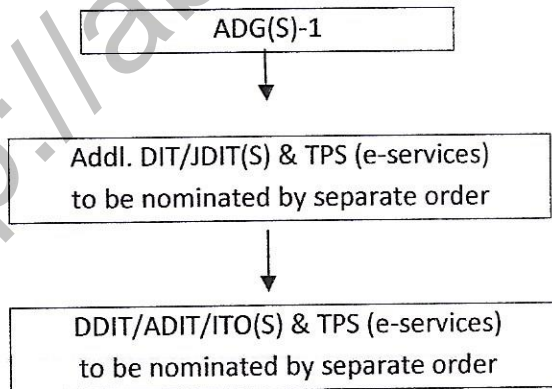


E. For further smaller stations with single DCIT/ACIT/ITO:

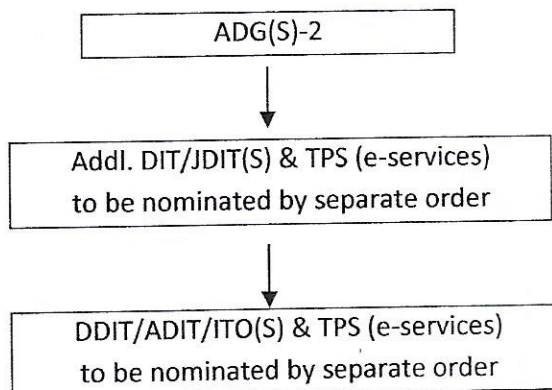
In such stations, the DCIT/ACIT/ITO shall also double up as nodal officer for Tax Payer Services and will specifically send a monthly report to his supervisory authority about grievances received and resolved. In case of pending grievances, factual report should be made to the supervisory authority clearly highlighting the level at which the grievances can be resolved. With respect to such unresolved grievances, the said supervisory authority may seek assistance of Addl. CIT (HQ & TPS) of the region and/or can directly seek guidance from ADGIT (TPS-I) functioning at national level under Pr. DGIT(Admn. & TPS), Delhi.

IV: Structure for delivery of services in the Directorate of Income Tax (Systems)

A. ADG (S)-1

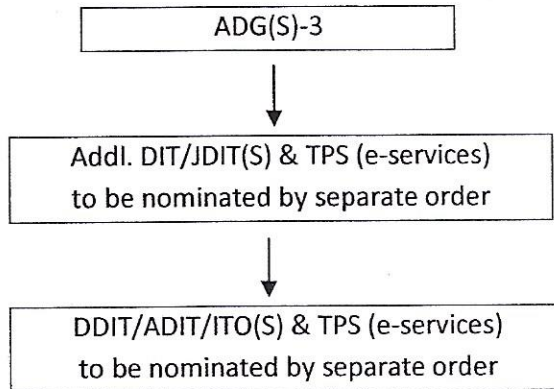


B. ADG (S)-2

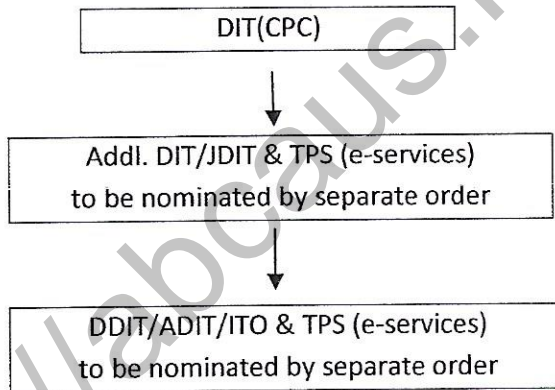


A handwritten signature in black ink, appearing to read 'meera'.

C. ADG(S)-3



D. CPC-ITR Bangalore



E. CPC-TDS

